



# OWNER'S MANUAL

# RUMOR Reflex

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# Introduction

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This **User Guide** introduces you to your wireless service and all the features of your new phone. It's divided into four sections:

- ◆ **Section 1:** Getting Started
- ◆ **Section 2:** Your Phone
- ◆ **Section 3:** Service Features
- ◆ **Section 4:** Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

# Your Phone's Menu

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The following list outlines your phone's menu structure.

## 1. Web

## 2. Messaging

1. Voicemail
- 2 Send Message
3. Messages
4. Email
5. Settings
  1. Callback Number
  2. Preset Messages
  3. Signature
  4. SMS Re-Assembly
  5. CMAS Settings
    1. CMAS-Presidential Alert
    2. CMAS-Extreme Alert
    3. CMAS-Severe Alert

4. CMAS-Amber Alert

5. CMAS-Test Alert

## 3. My Stuff

1. Application Manager
2. Games
3. Ringtones
4. Applications
5. Wallpapers
6. Chat Flirt Fun
7. Options
  1. Get New
  2. My Stuff Manager
  3. Memory Status

## 4. Get Stuff

## 5. Re-Boost

1. Re-Boost Locator
2. Call Balance
3. Call Re-Boost
4. My Account

## 6. Entertainment

1. Music
  1. Playlist
  2. Artists
  3. All Songs
  4. Albums
  5. Genres
2. Games



## **7. Photos & Videos**

1. Camera
2. Camcorder
3. My Photos & Videos
  1. In Phone
  2. Memory Card
4. Other Settings
  1. Auto-Save to
  2. Status Bar
  3. Location
  4. Slideshow Interval

## **8. Social Networking**

1. Facebook
2. Twitter
3. Hookt

## **9. Settings**

1. Display
  1. Screen Savers
    1. Main Screen
    2. Lock Screen
  2. Banner
  3. Lockscreen Clock
  4. Brightness
  5. Backlight
    1. Backlight Dim
    2. Backlight Off
  6. Picture ID
    1. Contacts
    2. Unsaved Numbers
    3. Private/Unknown

## **7. Font Size**

1. Messages
2. Browser
3. Notepad
4. Applications

8. Power Save Mode
9. Whisper Notification
10. Quick Composer

## **2. Volume**

1. Incoming Ringtone
2. Playback Volume
3. Power Up/Down
4. Key Beeps
  1. Tone Length
  2. Tone Volume
  3. Tone Type

### **3. Ringtones**

1. Incoming Calls
  1. Contacts
  2. Unsaved Numbers
  3. Private/Unknown
2. Call Alerts
  1. Beep Each Minute
  2. Out of Service
  3. Connect
  4. Signal Fade/Call Drop
3. Voicemail
4. Messages
5. Alarm/Calendar
6. Power Up/Down

### **4. Vibration**

1. Incoming Calls
  1. Contacts
  2. Unsaved Numbers
  3. Private/Unknown

2. Voicemail
3. Messages
4. Alarm/Calendar

### **5. Text Entry**

1. Word Complete
2. Next Word Complete
3. Word Scan

### **6. Activate This Device**

#### **7. Phone Info**

1. Phone#/User ID
2. Icon Glossary
3. Memory Info
4. Battery Status
5. Version
6. Advanced
7. My Account
  1. Account Details
  2. Hear Minutes
  3. Hear Balance

### **8. Lock Phone**

1. Lock Now
2. Change Lock Code

### **9. Parental Controls**

1. On/Off
2. Change Parental Control Code
3. Restriction
  1. Voice Call
  2. Messaging
  3. Web
  4. Camera / Camcorder
  5. Force Location On

### **10. Call Setup**

1. Auto-Answer
2. Abbreviated Dialing
3. Contacts Match

### **11. TTY**

### **12. Airplane Mode**

### **13. Data**

1. On/Off
2. Update Profile

### **14. Headset Mode**

### **15. Language (Idioma)**

### **16. Location**

### **17. Reset/Delete**

1. Reset Settings
  2. Reset Phone
  3. Delete Stuff
    1. Messages
    2. Call Logs
    3. Browser Cookies and Cache
  4. Downloaded Content
  5. Contacts
  6. My Photos & Videos
  7. Voice Memo
  8. Shortcuts
4. Change Lock Code

### **10. Tools**

#### **1. Clock**

1. Alarm
2. World Clock
3. Stopwatch

#### **2. Calendar**

#### **3. Bluetooth**

1. Bluetooth
2. Visibility
3. Add New
4. Trusted Devices
5. My Bluetooth Info
6. Help

#### **4. Update Phone**

1. Update Firmware
2. Update PRL

### **5. Mass Storage**

1. Connect to PC
2. File Manager
3. Format Memory Card
4. Memory Info

### **6. Voice Service**

1. Voice Command
    1. Call  
[Name][Type]/[Number]
    2. Send Msg to  
[Name][Type]/[Number]
    3. Find [Name][Type]
    4. Go to [Menu]
    5. Check [Item]
  6. Voice Command Training
  7. Exit Voice Command
2. Voice Reader
1. Voice Guide
  2. Phone Status

- 3. Voice Memo
- 4. Settings & Info
  - 1. Set Speaker
  - 2. Help
- 7. Calculator**
  - 1. Calculator
  - 2. Ez Tip Calculator
  - 3. Unit Converter
- 8. Notepad**
- 9. Document Viewer**

**Section 1**

# **Get Started**

# Set Up Service

---

## In This Section

---

- ◆ Get Started
  - ◆ Setting Up Your Voicemail
  - ◆ Get Help
- 

**Setting up service on your new phone is quick and easy.**

This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact your service provider for assistance with your wireless service.



# Get Started

---

## Unlocking Your Phone

If your phone is locked, the main display will say “-Locked-” after it is powered on.

**Follow these easy steps to unlock your phone:**

1. Press and hold  to turn the phone on.
2. Drag  to the left or right to unlock the phone.
3. Touch **Unlock** and enter your four-digit lock code (For security purposes, the code is not visible as you type).

---

**Tip:** Current code is <Last 4 digits of your phone number>.



**WARNING :** If you change the code and forget it, phone must be reset and you will lose all data.

---

## Set Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.


### To set up your voicemail:

1. From standby mode, press  and touch and hold .

- or -

Slide open the QWERTY keyboard and press the .

2. Follow the system prompts to:
  - Create your passcode.
  - Record your name announcement.
  - Record your greeting.

- Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your passcode).

### Voicemail Passcode

You are required to create your voicemail password (or passcode) when you set up your voicemail. For more information or to change your voicemail password, please contact your service provider.






# Get Help

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## Directory Assistance

You have access to a variety of services and information through Directory Assistance, including residential, business, and government listings, assistance with local or long-distance calls, movie listings, and hotel, restaurant, shopping, and major local event information. There may be a per-call charge and you may be charged for airtime.

### To call your wireless Directory Assistance:

- ▶ Press  and touch     from the dial pad.



## Section 2

# Your Phone

# Your Phone: The Basics

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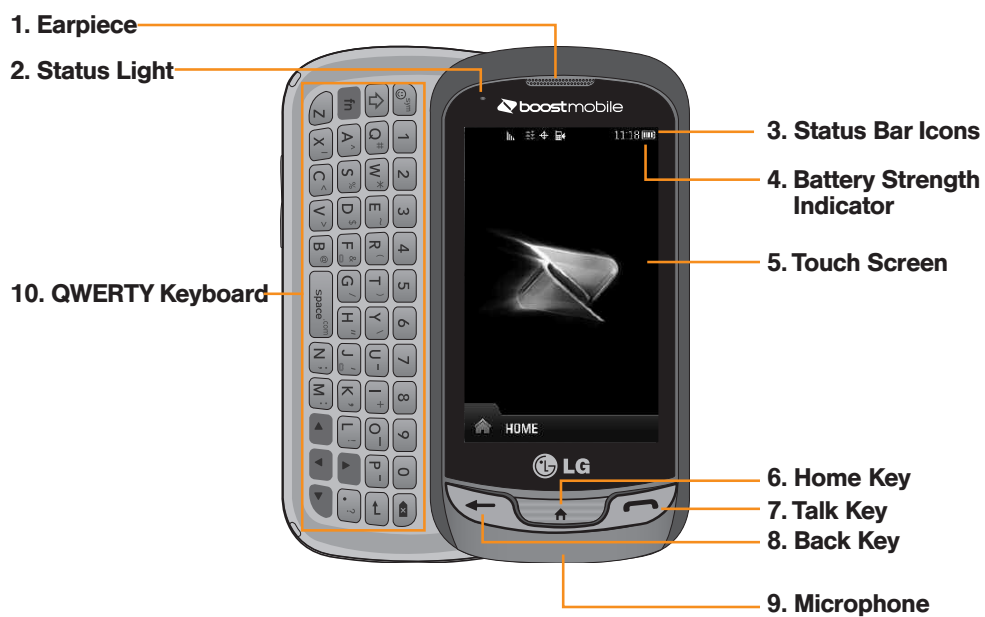
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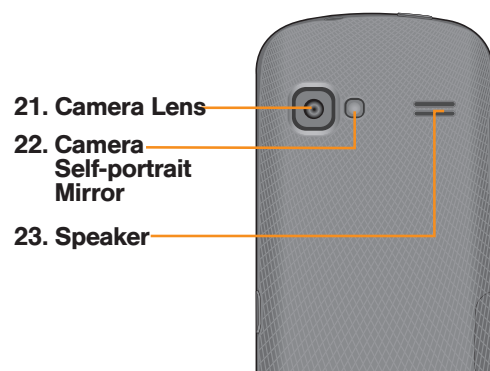
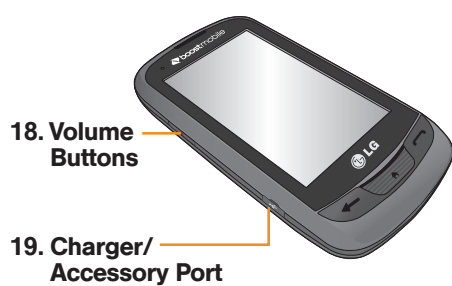
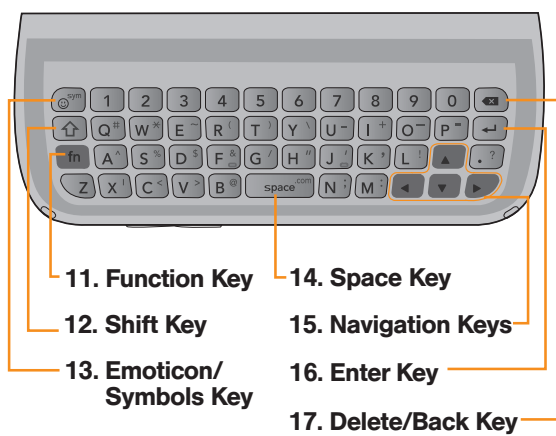
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- ◆ Front View of Your Phone
  - ◆ Viewing the Display Screen
  - ◆ Features of Your Phone
  - ◆ Turning Your Phone On and Off
  - ◆ Using Your Phone's Battery and Charger
  - ◆ Navigating Through Phone Menus
  - ◆ Displaying Your Phone Number
  - ◆ Making and Answering Calls
  - ◆ Entering Text
- 

**Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you.** This section will guide you through the basic functions and calling features of your phone.

## Front View of Your Phone





## Key Functions

1. **Earpiece** lets you hear the caller and automated prompts.
2. **Status Light** indicates incoming calls, new messages, or other events by blinking. It is red while charging and turns green when charging is completed.
3. **Status Bar Icons** provide information about your phone's status such as signal strength, roaming, ringer setting, messaging, and battery charge.
4. **Battery Strength Indicator** represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is nearly completely discharged.
5. **Touch Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
6. **Home Key** lets you go back to the Home menu from any menu display. To go back to standby mode, press this key again.
7. **Talk Key** brings the dial pad on the screen. Hold down to activate Voice Command while in standby mode.
8. **Back Key** returns you to the previous menu when in a sub-menu. This key also allows you to return to the previous screen when using the Browser.
9. **Microphone** allows other callers to hear you clearly when you are speaking to them.

- 10. **QWERTY Keyboard** lets you enter numbers, letters, and characters. Press the number keys for speed dialing.
  - 11. **Function Key** allows you enter the alternate character (such as @ for the B key) on the QWERTY keyboard.
  - 12. **Shift Key** lets you to capitalize letters.
  - 13. **Emoticon/Symbols Key** lets you enter emoticons and symbols when entering text.
  - 14. **Space Key** lets you enter a space.
  - 15. **Navigation Keys** let you move the cursor up, down, right or left to navigate menus or when using the Browser.
  - 16. **Enter Key** lets you move the cursor to the beginning of the next line.
  - 17. **Delete/Back Key** deletes characters in text entry mode. When in a menu, pressing this key returns you to the previous menu. This key also allows you to return to the previous screen when using the Browser.
  - 18. **Volume Buttons** allows you to adjust the ringer volume or adjust the voice volume during a call.
  - 19. **Charger/Accessory Port** allows you to connect the phone charger or an optional USB cable.
- 
- CAUTION!:** Inserting an accessory into the incorrect port may damage the phone.
- 
- 20. **Camera Button** lets you activate the camera and camcorder to take pictures and videos.
  - 21. **Camera Lens** is used for picture taking and video recording. Keep clean for optimal performance.

- 22. **Camera Self-portrait Mirror** helps you when you take a self-portrait.
- 23. **Speaker** lets you hear the different ringers and sounds. You can mute the ringer when receiving incoming calls by touching Silence. The speaker also lets you hear the caller's voice when in speakerphone mode.

## Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

**Note:** To view a list of your phone's icons and descriptions, press the **Home Key**  **> Main Menu > Settings > Phone Info > Icon Glossary.**



**1x Signal Strength** – Shows your current 1xRTT signal strength (the more bars, the stronger the signal; bars are orange).



**EVDO Signal Strength** – Shows your current EVDO signal strength (the more bars, the stronger the signal; bars are white).



**No Service** – Your phone cannot find a usable signal.



**EVDO Data Service** – Mobile broadband data service (EVDO) is available. When active, the icon is animated.



**1x Service Activated** – Indicates that 1xRTT data service is available. When active, the icon is animated.



**1x Service Deactivated** – Indicates that 1xRTT data service is deactivated.



**1x Service Unavailable** – Data service is currently unavailable.



**Airplane Mode** – Indicates that the phone is in Airplane Mode.



**Full Battery** – Shows your current battery charge level. (Icon shown is fully charged.)



**Low Battery** – Shows that the battery charge level is low.



**Ringtone Only** – Indicates that the ringer only is set for the call alert.



**Vibrate Only** – Indicates that the ringer volume is set to vibrate only.



**1 Beep** – Indicates that one beep is set for the call alert.



**1 Beep & Vibrate** – Indicates that one beep and vibration is set for the call alert.



**Vibrate All** – Indicates that the ringer volume is set to vibrate all.



**Ringtone Off** – The ringer is set to off.



**Silence All** – All sounds are turned off.



**Ringtone & Vibrate** – Indicates that the ringer and vibrate mode is set.



**Bubble Icon** – Indicates you have missed alerts such as voicemail, missed calls, new messages, scheduled events, or a completed wireless backup.



**Urgent Message** – Indicates you have new urgent messages.





**Sent Message** – Indicates the message is sent.



**Received Message** – Indicates the message is received.



**Recipient** – Indicates the recipient field.



**File Attachment** – Indicates the file attachment field.



**File Attached** – Indicates a file is attached.



**Audio file attached** – Indicates an audio file is attached.



**Voice file attached** – Indicates a voice file is attached.



**Calendar file attached** – Indicates a calendar file is attached.



**Contact file attached** – Indicates a contact file is attached.



**Location On** – Your phone's location feature is on and available for location-based services such as GPS Navigation.



**Location Off** – Your phone's location feature is off. Your location is available only for 911.



**TTY** – Indicates your phone is operating in TTY mode.



**Speaker** – Indicates that the speaker is activated.



**Bluetooth Enabled (Hidden)** – Indicates that the Bluetooth function is enabled but hidden from other devices.



**Bluetooth Enabled (Visible)** – Indicates that the Bluetooth function is enabled and is visible to other devices.



**Bluetooth Connected** – Indicates that the Bluetooth function is connected.

**Bluetooth Connected (Mono/Stereo Headset)**

– Indicates that the Bluetooth function is connected to a mono or stereo headset.

**Bluetooth Connected (Stereo Speaker)**

– Indicates that the Bluetooth function is connected to a stereo speaker.



**Alarm Clock** – Indicates that an alarm is activated.



**Missed Calls** – Indicates missed calls.



**Incoming Calls** – Indicates incoming calls.



**Outgoing Calls** – Indicates outgoing calls.



**Camera/Picture** – Indicates camera mode.



**Camcorder/Video** – Indicates camcorder mode.



**1 Background Application** – Indicates that one application is active.



**2 Background Applications** – Indicates that 2 applications are active.



**3 Background Applications** – Indicates that 3 applications are active.



**4 Background Applications** – Indicates that 4 applications are active.



**5 Background Applications** – Indicates that 5 applications are active.



**Camera Resolution 2MP** – Indicates that the camera resolution is set to 2MP.



**Camcorder Resolution WQVGA** – Indicates that the camcorder resolution is set to WQVGA.



**Camera Resolution High** – Indicates that the camera resolution is set to High.



**Camera/Camcorder Resolution Med** – Indicates that the camera/camcorder resolution is set to Medium.



**Camera/Camcorder Resolution Low** – Indicates that the camera/camcorder resolution is set to Low.



**Camera/Camcorder Resolution Low** – Indicates that the camera/camcorder resolution is set to Low.



**Zoom** – Allows you to zoom in and out when taking pictures or recording video.



**Self Timer** – Allows you to set a timer delay for taking pictures or recording video. This is ideal when you want to be a part of the picture or recording.



**Capture** – Allows you to take a picture.



**Color Tone** – Allows you to change the color tone for your pictures and videos.



**Night Mode Setting** – The camera has been set to Night Mode.

## Features of Your Phone

Congratulations on the purchase of your phone. The RUMOR Reflex by LG is an easy-to-use, lightweight and reliable phone that offers many significant features and service options. The following list previews some of those features of the phone:

- Data service provides access to the wireless Internet in digital mode.
- Voicemail and Text Messaging provide quick and convenient messaging capabilities.
- Games, ringtones, wallpapers, and other applications can be downloaded to make your phone as unique as you are. Additional charges may apply.

- Your Contacts List allows you to store up to 600 entries, with up to seven phone numbers per entry.
- The Calendar offers several personal information management features to help you manage your busy lifestyle.
- The Location feature works in connection with available location-based services.
- Predictive Text Input lets you quickly type messages with one keypress per letter.
- Speed Numbers let you dial phone numbers with one or two key presses.

## Turn Your Phone On and Off

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### Turning Your Phone On

To turn your phone on:

- ▶ Press and hold .


Once your phone is on, it may display “Looking for Service”, which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for service by pressing any key (when your phone is turned on).

## Turning Your Phone Off

To turn your phone off:

- ▶ Press and hold  for two seconds until you see the powering-down animation on the screen.

Your screen remains blank while your phone is off (unless the battery is charging).

## Using Your Phone's Battery and Charger

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**WARNING:** Use only Boost-approved or LG-approved batteries and chargers with your phone. The failure to use a Boost-approved or LG-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

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### Battery Capacity

The battery provides up to 5.3 hours of continuous digital talk time (per Sprint lab).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then turns off.

---

**Note:** Long backlight settings, searching for service, vibrate mode, Browser use, and other variables may reduce the battery's talk and standby times.

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**Tip:** Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

---

## Installing the Battery

### To install the battery:

- ▶ Remove the battery from its packaging.
- ▶ Use the fingertip cutout at the bottom of the back cover to lift the back cover off.
- ▶ Insert the battery into the opening in the back of the phone. Make sure the connectors align with the phone terminals.
- ▶ Position the battery cover over the battery compartment and press it downward until you hear a click.



## Removing the Battery

---

**WARNING:** Do not handle a damaged or leaking Li-Ion battery as you can be burned.

---

### To remove the battery:

- ▶ Make sure the power is off so that you don't lose any stored numbers or messages.
- ▶ Use the fingertip cutout at the bottom of the back cover to lift the back cover off.
- ▶ Lift the battery using the fingertip cutout located at the bottom of the battery compartment and remove it from the phone.

## Charging the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you will lose any information you were working on.

Always use an LG-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

- ▶ Plug the small end of the charger into the phone's Charger/Accessory Port and the other end into an electrical outlet.
  - A red status light means the battery is charging.
  - A green status light means the battery is at least 90 percent charged.

With the Boost-approved Li-Ion battery, you can recharge the battery before it becomes completely discharged.

## Using the Charger

To use the charger provided with your phone:

- ▶ Plug the smaller end of the AC adapter into the phone's Charger/Accessory Port and the other end into an electrical outlet.

## Navigating Through Phone Menus

---

The Navigation Key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the screen keeps track of your position in the menu at all times.

To navigate through a screen, simply press the Navigation Key up or down.

For a summary of your phone's menu, please see "Your Phone's Menu" on page ii.



Touch  > **Main Menu**  to access all available menus.

### On the Touch Screen


To scroll through lists, touch the screen and slide your finger up the screen. The list will move up so more items are visible. To display the top of the list again, slide the screen down.

To select an item, touch it on the menu.



For example, to view your text messages:

1. Touch  and then **Main Menu**  to access the main menu.
2. Touch **Messaging**.
3. Touch **Messages**. All of your messages (if any) will be displayed.



### Navigate through Menus Using the QWERTY Keyboard

The Navigation Keys on the QWERTY keyboard let you quickly scroll through on-screen items. To navigate through a menu, press the up and down Navigation Keys. As you navigate through the menu, options are highlighted. Select any option by highlighting it and pressing .

For example, to view your text messages:

1. Slide open the QWERTY keypad and press the **Home Key**  and then **Main Menu** .



2. Select **Messaging** by pressing the down arrow key until you see that menu option and pressing .
3. Use the Navigation Keys to highlight **Messages** and press .

### Back Up Within a Menu

To go to the previous menu:

- ▶ Press .

– or –

- ▶ Press  on the QWERTY Keyboard.

To return to the Home screen:

- ▶ Press  twice.



– or –

- ▶ Touch the header icon at the top left corner of the screen.

## Display Your Phone Number

Just in case you forget your phone number, your phone can remind you.


To display your phone number:

- ▶ Touch  > **Main Menu**  > **Settings** > **Phone Info** > **Phone#/User ID**. Your phone number and other information about your phone and account will be displayed.






# Make and Answer Calls

---



## Make Phone Calls

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number and press .

To make a call using your keypad:

1. Press  and enter a phone number using the dial pad or the QWERTY keyboard. If you make a mistake while dialing, touch  to erase the numbers.
2. Touch  or press .
3. To end the call, drag the toggle key to .

---

**Tip:** To redial other recent numbers, press , touch , touch the desired number, and then **Call**. When making calls off the Nationwide Network, always dial using 11 digits (1 + area code + phone number).

---

You can also place calls from your phone by speed dialing numbers from your Contacts, using

your History listings, and ASR (Automatic Speech Recognition).

## Dialing Options

When you enter numbers you will see a variety of dialing options displayed on the phone's screen.

The following options are available when dialing a number:

- **Save:** Saves the entered number to your Contacts.
- **Contact Details:** Displays Contacts details for numbers that are already saved in the phone.
- **Send Msg:** Allows you to quickly send a message to the number.
- **Pause:** Enter digits and touch this to enter a pause within a number string.

---

**Tip:** To use speed dial to dial a phone number, touch and hold the speed dial number. If the speed dial number is two digits, enter the first digit, and then touch and hold the second digit.

---

## Answer an Incoming Call

To answer an incoming call:

1. Make sure your phone is on. If your phone is off, incoming calls go to voicemail.
2. Touch **Answer**.  
- or -

Touch and drag the toggle key to **Answer**.

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. You may also see the caller's phone number, if available.

## Receive Call Options

You also see the following options if your phone is on standby. To select an option, touch the corresponding touch key.

- **Silence** to mute the ringer.
- **Send to Voicemail** to send the call to voicemail.
- **Ignore with Text** to send a text message. You can send the preset message or write a new one.
- **Answer** to answer the call.

---

**Note:** When your phone is off, incoming calls go directly to voicemail.

---

## Ending a Call

To disconnect from a call when you are finished:

- ▶ Touch **End Call**.

## Missed Call Notification

When you do not answer an incoming call, your screen displays the Missed Call log in a bubble on the standby screen.

**To display a Missed Call entry from the notification screen:**

- ▶ Touch the entry. To dial the phone number, touch **Call**. To send a message, touch **Send Msg**.

## Call Emergency Numbers

You can place emergency calls to 911, even if your account is restricted.

---

Note: When you place an emergency call, your phone automatically enters Emergency mode.

---

Press  and dial    .

During an emergency call, you will see a variety of options displayed on the screen.

**To initiate an option, touch the following:**

- **My Phone#** to display your phone number during an emergency call.
- **Speaker** to activate speakerphone mode. If you are in speakerphone mode, the option is displayed as **Speaker Off** to deactivate.
- **Dial Pad** to display the dial pad.
- **More** to access the following options:

- **Phone Info** to check the phone number, version, etc.
- **Cancel** to close the pop-up menu.

#### To exit Emergency mode:

1. Touch **End Call** to end a 911 call.
2. Touch **Exit** to exit from the Emergency mode.

---

**Note:** When you are in Emergency mode, you can exit only from the options menu.

---

### Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30

seconds or more to determine and report your approximate location.

---

**IMPORTANT:** Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

---

### In-Call Options

Several in-call features are available as options during a call. To select an option, touch the corresponding touchkey. The following options may be available:

- **Mute** to mute the microphone. Touch **Unmute** to unmute the microphone.
- **Speaker** to activate speakerphone mode. If you are in speakerphone mode, the option is displayed as **Speaker Off** to deactivate.
- **Dial Pad** to display the dial pad.
- **End Call** to end the call.

- **More** to access the following options:
  - **Save** to save a phone number in your Contacts.
  - **Contact Details** to display the contact details (if the contact is saved in the Contacts).
  - **Main Menu** to display the phone's main menu.
  - **3-Way Call** to initiate a 3-way call.
  - **Contacts** to display your Contacts list.
  - **Voice Memo** to record the current conversation.
  - **Phone Info** to check the phone number, version, etc.
  - **Cancel** to close the pop-up menu.

---


**Warning!** Because of higher volume levels, do not place the phone near your ear during speakerphone use.

---

## Save a Phone Number

You can store 600 Contacts entries with up to seven phone numbers per Contact in your phone. Each entry's name can contain 64 characters. Your phone automatically sorts the Contacts entries alphabetically.

### To save a number from standby mode:

1. Press  to display the dial pad.
2. Enter a phone number.
3. Touch **Save**.
4. Touch **New Entry** for a new contact or **Existing Entry** to add a number to an existing contact.
5. Touch a label for the number (**Mobile, Home, Work, Pager, Fax, or Other**).
6. Touch the **Enter Name** field and enter the new contact name using the touch keypad or QWERTY keyboard.





– or –

Search an existing contact name and touch it to save the new number.

7. Touch **Done** to save the new entry.

## Find a Phone Number

You can find a phone number by searching Contacts for entries by name.

1. Press  and touch . The Contacts list is displayed.
2. Touch  and enter the first letter or letters of an entry. (The more letters you enter, the more specific the search.) To display an entry, touch it.
3. To dial a number, touch **Call** or press .

## Dial and Save Phone Numbers With Pauses


You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

---

**Note:** You can have multiple pauses in a phone number.

---

### To dial or saved phone numbers with pauses:

1. Press  and enter the phone number.
2. Touch **Pause**.
3. Enter additional numbers.
4. Touch **Talk** to dial the number.

– or –

Touch **Save** to save the number in your Contacts.

---

**Note:** When dialing a number with a pause, touch **Send Tones**.



---

## Abbreviated Dialing

Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.



- **Contacts Match** – Retrieve any number saved in your Contacts by entering any consecutive three digits of the number. Touch **Talk** to dial the retrieved number.
- **Prepend** – Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter. Touch **Talk** to dial the resulting number.

### To place a call using Contacts Match:

1. Press  and enter three to six digits of a Contacts entry's phone number. The numbers in your Contacts list that contain matches will display.
2. Touch  to display the details.




3. Touch the contact you want to call and then touch **Talk**.

### To place a call using Prepend Dialing:

1. Press  and enter the last four or five digits of the phone number. The Abbreviated Dialing number will display.
2. Touch  to display the details.
3. Touch the number and touch **Talk**.

## Dial From the Contacts List

You can dial a phone number directly from your Contacts list.

1. Press  and touch .
2. Touch the entry you want to call and touch **Call**.
3. If multiple numbers are saved in the Contact entry, touch  the number you wish to dial.



## Using Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory. Dial speed dial entries using one key touch for locations 2–9 or two key touches for locations 10–99.

### To use One-Touch Dialing for speed dial locations 2–9:

- Touch and hold the appropriate key for approximately two seconds. The display confirms that you have dialed the number when it shows "Connecting..."

### To use Two-Touch Dialing for speed dial locations 10–99:

1. Touch the first digit.
2. Touch and hold the second digit for approximately two seconds. The display confirms that you have dialed the number when it shows "Connecting..."

## Plus (+) Code Dialing

When placing international calls, Plus Code Dialing automatically enters the international access code for your location (for example, 011 for international calls made from the U.S.).

1. Touch and hold **0 +** until you see a "+" on the display screen.
2. Dial the country code and phone number, and then touch **Talk**. The phone automatically prepends the access code for international dialing, followed by the country code and phone number.

## Entering Text


---


Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text (for example, when adding a Contacts entry or when using email and text messaging).

### Select a Text Input Mode

You can use the touch keypad or the QWERTY keyboard. While you are using the touch keypad, you can switch to and from the QWERTY keyboard.

To change the character input mode:

1. From a screen where you can enter text, touch  to change the text input mode.
2. Select one of the following options:
  - **Predictive** to enter text using a predictive text entry system that reduces the number of keystrokes required to enter a word.

- **Abc** to use multi-touch entry – touch  once for “a,” twice for “b,” three times for “c.”
- **123** to enter numbers by touching the numbers on the keypad.
- **Symbols** to enter symbols.
- **Emoticon** to enter “emoticons.”
- **Smiley** to enter smileys.

---

Tip: When entering text, touch  or press  to change letter capitalization (**Abc** > **ABC** > **abc**).






---

### Predictive Text Input

Predictive Text Input lets you enter text using a few keystrokes per word.



Predictive Text Input uses an intuitive word database to analyze the letters you enter and create a suitable word. The word may change as you type.





### To enter a word using T9 Text Input:



1. Select the **Predictive** text input mode.
2. Enter a couple of letters of a word. When you enter a letter of a word, a small window will appear and shows the words starting with the letters. If you make a mistake, touch  or press  to erase a single character. Touch and hold  or press and hold  to erase an entire word.
3. Touch  and scroll to the desired word. Then touch the desired word.
4. If a word you want to enter is not displayed in the list, select **Add Word?** to add a word to the Predictive Text Input database.
5. Enter the word and touch **Done**. The word will appear as an option the next time you scroll through options during Predictive Text Input.


For more information about Predictive Text Input, visit the T9 Web site at [www.T9.com](http://www.T9.com).

### ABC Mode (Touch Keypad Only)

In Abc mode, also known as multi-touch entry, you touch keys one, two, three, or four times to enter the letters you see on the keypad. For example, touch  once for “a,” twice for “b,” or three times for “c”; or touch  once for “p,” twice for “q,” three times for “r,” or four times for “s.”

1. Select the **Abc** mode.
2. Touch the corresponding keys repeatedly until the correct letter appears. (For example, to enter the word “Bill,” touch  twice,  three times,  three times, and  three times again.)

If you make a mistake, touch  to erase a single character. Touch and hold  to erase an entire word.

By default, the first letter of an entry is capitalized and the following letters are lowercased. You can change the letter case using .

Characters scroll in the following order:

<b>1</b> <small>SYM</small> . @ ? 1,! * # /	<b>7</b> <small>PQRS</small> P Q R S 7
<b>2</b> <small>AB</small> A B C 2	<b>8</b> <small>TUV</small> T U V 8
<b>3</b> <small>DEF</small> D E F 3	<b>9</b> <small>WXYZ</small> W X Y Z 9
<b>4</b> <small>GHI</small> G H I 4	<b>0</b> <small>+</small> Space 0
<b>5</b> <small>JKL</small> J K L 5	<b>*</b> Shift
<b>6</b> <small>MNO</small> M N O 6	<b>#</b> Enter

Enter Numbers, Symbols, Emoticons, Smileys and Preset Messages

Use your phone's keypad to enter numbers, symbols, emoticons, smileys, or to choose from preset messages.

To enter numbers:

- ▶ Select **123** mode and touch the appropriate key.

To enter symbols:

- ▶ Select the **Symbols** mode. To enter a symbol, touch the appropriate key indicated on the display.

To enter Emoticons (graphics):

- ▶ Select the **Emoticon** mode and touch the appropriate key.

To enter preset messages:

1. Touch **Preset Msgs** at the top right corner of the screen.
2. Select the message you want by touching it.

**Note:** Preset messages make composing text messages easier by allowing you to enter quick messages, such as “Meet me at,” “Let’s get lunch,” or a customized message of your own.









## Handwriting

When entering text, besides “typing” the text with the touch keypad, you also have the option to write with your fingertip. The touch screen converts your movements into characters.

1. Touch **PEN** on the keypad. The handwriting entry screen appears.
2. Write within the handwriting entry screen. To change letter case or shift between letters, numbers, and symbols, touch the icons just above the handwriting entry screen. When you are finished, touch **Done**.

## Enter Text With the QWERTY Keyboard

Your phone has a built-in QWERTY keyboard, specifically designed for easy and comfortable text entry. The QWERTY keyboard uses the same layout and works just like the keyboard on your computer. The easiest way to enter text is by using your thumbs to type on the QWERTY keyboard.

1. From a screen where you can enter text, touch **Abc** and select whether to turn the predictive text entry system on or off.
2. Use your thumbs to enter text.
  - To change capitalization, press .
  - To enter an alternate character on a key, press the **Function Key**  and then press the alternate character's key. To lock the Function Key, press  twice.
  - To enter “emoticons,” press  and touch a symbol or press the arrow keys to highlight an emoticon and press .
  - To enter symbols, press  and press  and touch the desired one or press the arrow keys to highlight a symbol and press .
  - To enter preset messages, touch **Preset Msgs** at the top right corner of the screen. Select the message you want by touching it.

# Controlling Your Phone's Settings

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## In This Section

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- ◆ Sound Settings
- ◆ Display Settings
- ◆ Text Entry Settings
- ◆ Location Settings
- ◆ Messaging Settings
- ◆ Airplane Mode
- ◆ TTY Use With Service
- ◆ Phone Setup Options
- ◆ Security Settings

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

## Sound Settings


### Ringers

Ringer settings help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

#### Incoming Calls


Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringtone for incoming calls:


1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Ringtones** > **Incoming Calls**.
2. Touch **Contacts**, **Unsaved Numbers**, or **Private/ Unknown**. For **Contacts**, touch the following:

- **Contacts with Default Ringer**: You can set a ringer type for calls from contacts with default ringer.

- **One Contact**: You can set a specific ringer type for calls from one specific contact.



3. Select a category and then scroll through the available ringers. Touch  to hear a sample ringer.
4. Touch a ringer to assign it.

#### Get New Ringers



1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Ringtones** > **Incoming Calls**, **Voicemail**, **Messages**, or **Alarm/Calendar**.
2. Select a call or message type to display a list of ringer type categories.
3. Select **Downloaded Ringers** > **Get New**. The Browser starts and displays the Ringers menu.

4. Scroll through available ringers. When you find one you want, touch it.
5. To make a purchase, touch **Buy** and then **Download**.
6. When the download is finished, select an option to continue:
  - **Listen** to listen to the ringer.
  - **Set As** to finish assigning the ringer.
  - **Shop** to browse for other items to download.

## Messages



1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Ringtones** > **Messages**.
2. Select a category and then scroll through the available ringers. Touch  to hear a sample ringer.
3. Touch a ringer to assign it.

## Assign Ringers to Contacts

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Ringtones** > **Incoming Calls** > **Contacts** > **One Contact**.
2. Touch a contact entry.
3. Select a category and then scroll through the available ringers. Touch  to hear a sample ringer.
4. Touch a ringer to assign it.

## Voicemail

### To select a ringtone for messaging:


1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Ringtones** > **Voicemail**.
2. Select a category and then scroll through the available ringers. Touch  to hear a sample ringer.
3. Touch a ringer to assign it.



## Key Tone Settings

Your phone offers a number of options for selecting the audible tones accompanying a keypress.


To select a tone volume:

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Volume** > **Key Beeps**.
2. Select an option.
  - **Tone Length** to select a key tone length. (During a call, longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)
  - **Tone Volume** to select a keypress volume level.
  - **Tone Type** to select the sound of a keypress.

## Adjusting the Phone's Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Volume**.
2. Select **Incoming Ringtone**, **Playback Volume**, or **Key Beeps**.
3. Touch a level bar to set the volume, or select **Silence All**, **Vibrate All**, **Ringer Off**, or **1 Beep**.
4. Toggle the **VIBRATE** setting. (Note: This toggle key is not available when Silence All or Vibrate All is selected.)
5. Touch **Done**.

---


**Tip:** You can adjust the ringer volume in any screen (or the earpiece volume during a call) by using the Volume Buttons on the left side of your phone.

---

## Call Alerts

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected or dropped.

**To enable or disable alert sounds:**

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Ringtones** > **Call Alerts**.
2. Toggle the **Beep Each Minute, Out of Service, Connect, or Signal Fade/ Call Drop** buttons between **ON** and **OFF**.

## Silence All

The Silence All option allows you to mute all sounds without turning your phone off.

**To activate Silence All:**

- ▶ Press the Volume Button down until you see "Silence All" on the screen and touch **Done**.

**To deactivate Silence All:**

- ▶ Press the Volume Button up repeatedly to select a volume level and touch **Done**.


## Display Settings

---

### Backlight

Select how long the display screen and keypad remain backlit after you press any key.

**To change the display backlight setting:**

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Display** > **Backlight**.
2. Select **Backlight Dim** or **Backlight Off**.
3. Touch a time setting.

---


**Note:** Long backlight settings reduce the battery's talk and standby times.

---

## Screen Savers

Choose what you see on the display screen when in standby mode.

To change the display image :

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Display** > **Screen Savers** > **Main Screen** or **Lock Screen**.
2. Select **No Image**, **Preloaded**, **My Photos**, **Assigned Media**, **Downloaded Images**, or **Take New Picture**.
3. Touch an image to view it. While viewing an image, you can flick the screen left or right to scroll through and view other available images.
4. Touch **Assign** to assign an image.

## Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.


To select the display's menu style:

1. Touch  > **Edit** > **Grid View** or **List View**.
2. Touch **Done** to save the setting.

## Language (Idioma)

You can choose to display your phone's on-screen menus in English or in Spanish.

To assign a language for the phone's display:

1. Touch  > **Main Menu** > **Settings** > **Language** (Idioma).
2. Touch **English** or **Español**.

## Location Settings

---

Your phone is equipped with a Location feature for use in connection with location-based services.


The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

---



**Note:** Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

---

**To enable your phone's Location feature:**

1. Touch  > **Main Menu** > **Settings** > **Location**. You will see the Location disclaimer.
2. Read the disclaimer and touch **Continue**.

3. Touch **On** or **Off** to change the existing Location setting.

When you turn the Location feature on, the phone displays the  icon. When you turn Location off, the phone displays the  icon.

## Messaging Settings

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Messaging Settings allow you to decide how you would like to be notified of new messages, to create a signature with each sent message, and to create your own preset messages.


### Setting Message Notification

When you receive a text message, your phone can notify you by displaying an icon on your display screen. You can also choose to be notified with a whisper alert message on your display screen.

1. Touch  > **Main Menu** > **Settings** > **Display**.

2. Touch the **Whisper Notification** button to toggle the setting **ON** or **OFF**.


### Callback Number

1. Touch  > **Main Menu** > **Messaging** > **Settings** > **Callback Number**.
2. Select **None**, **My Phone Number**, or **Other**. If you select **Other**, enter a number and touch **Save**.

### Adding a Customized Signature

Add a customized signature to each message you send.


To add a customized signature to each sent message:

1. Touch  > **Main Menu** > **Messaging** > **Settings** > **Signature**.
2. Select **Custom**. If you do not wish to attach a signature, select **None**.
3. Enter a signature and touch **Save**.

### Manage Preset Messages

Your phone is loaded with 17 preset messages to help make sending text messages easier. Customize or delete these messages, such as “Where are you”, “I am on my way,” and “Meet me at” to suit your needs, or add your own messages to the list.

To edit or delete a preset message:

1. Touch  > **Main Menu** > **Messaging** > **Settings** > **Preset Messages**. You will see the list of preset messages.
2. Touch a message you want to edit or delete.
3. Touch **Edit**, edit the message, and touch **Save**.  
– or –


Touch **Delete** to delete the message. Touch **Cancel** to cancel the deletion.

---

**Note:** To delete multiple messages, touch **Delete** at the top right corner of the screen when the list of preset messages is displayed. Then select **Delete Multiple** or **Delete All**.

---

To add a new preset message:

1. Touch  > **Main Menu** > **Messaging** > **Settings** > **Preset Messages**. You will see the list of preset messages.
2. To add a new message, touch **Add New**.
3. Enter your message and touch **Save**. Your new message will be added to the beginning of the list.

## CMAS Settings

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Wireless Emergency Alerts (WEA), also known as CMAS, is a part of a national alerting system called IPAWS (Integrated Public Alert and Warning System) that enables emergency management officials to rapidly disseminate the warnings and safety information via text alerts to wireless phones based on the phones' geographic location. The Federal Emergency Management Agency, or FEMA, is responsible for receiving the

alerting information and forwarding the alerts to participating wireless carriers such as Boost Mobile. Such alerts may come from the President of the United States; the National Weather Service, and state or county public safety officials. This system is integrated into the same national alerting services that serve television and radio today. For more information regarding WEA/CMAS please visit the FEMA website at "<http://www.fema.gov/emergency/ipaws/projects.shtm>".

## Airplane Mode

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Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, and Voice Memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Airplane Mode**.
2. Read the disclaimer and touch **Continue**.
2. Select **On**, **Off**, or **On Power Up**.

While in Airplane Mode, your phone's standby screen will display "Phone Off" in the Status Bar.



## TTY Use


A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not

provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your service, please call Customer Service via the state Telecommunications Relay Service (TRS) by first dialing 7-1-1 **Talk**. Then provide the state TRS with this number: 866-727-4889.

### To turn TTY Mode on or off:

1. Touch  > **Main Menu** > **Settings** > **TTY**. You will see an informational message.
2. Touch **Continue**.
3. Touch **On** to turn TTY mode on.

– or –

Touch **Cancel** to leave TTY mode turned off.

---

**Note:** In TTY Mode, your phone will display the TTY access icon when the TTY device is plugged into the phone. When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

---

---

**WARNING!:** It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.


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## Phone Setup Options

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### Your Home Menu

Your phone offers you the option of customizing the home screen with the most frequently used menus for direct access.


1. Touch  to open the Home menu.
2. Touch **Add**. Various menu options will be displayed.

3. Touch  to the right of a menu option to add that menu option to your Home menu. To navigate to a specific submenu, touch a menu option repeatedly until you see the submenu you want and touch .
4. When you finish selecting menus to add, touch **Done**.

### Auto-Answer Mode

Set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit.

**To set Auto-Answer mode:**

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Call Setup** > **Auto-Answer**.
2. Touch an option.
  - **Off** to disable Auto-Answer.
  - **Headset** to answer calls automatically when the phone is connected to an optional




headset. Remember, your phone will answer calls in Auto-Answer mode even if you are not present.

## Setting Abbreviated Dialing

Abbreviated Dialing is similar to speed dialing

To set your abbreviated dialing options:

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Call Setup**.
  2. Touch the **Abbreviated Dialing** button to toggle the setting to **ON**.
  3. Enter the first five- or six-digit prefix in the Prefix field and then touch **OK**.
- To deactivate this feature, select **OFF** during step 2 above.

---

**Tip:** To make an Abbreviated Dial call, see "Abbreviated Dialing" on page 27.

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**Note:** Abbreviated Dialing does not apply to 911 or 411.

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## Contacts Match


This allows you to turn the contacts matching feature on or off.

To set your contacts match options:

1. Press  > **Main Menu** > (slide the screen up) > **Settings** > **Call Setup**.
2. Touch the **Contacts Match** button to toggle the setting **ON** or **OFF**.

## Text Entry

This allows you to customize text entry.

1. Press  > **Main Menu** > **Settings** > **Text Entry**.
2. Touch the **Word Complete**, **Next Word Complete**, and **Word Scan** buttons to toggle the settings between **ON** and **OFF**.

## Setting Your Phone's Security

---

### In This Section

---

- ◆ **Using Your Phone's Lock Feature**
  - ◆ **Erasing Phone Content**
  - ◆ **Resetting Default Settings**
- 


**By using the security settings on your phone, you receive peace of mind without sacrificing flexibility.** This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

## Using Your Phone's Lock Feature

---

### Lock Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Customer Service, or special numbers.

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Lock Phone** and enter your lock code. Please note that you will be asked if you want to change or keep the default lock code the first time you access this menu.
2. Touch **Lock Now**.

### Unlock Your Phone

**To unlock your phone:**

1. From standby mode, touch **Unlock**.
2. Enter your lock code.

Current code is <Last 4 digits of MDN>.


---

**WARNING:** If you change the code and forget it, phone must be replaced losing all data.


---

## Change the Lock Code

To change your Lock Code:

1. Touch  > **Main Menu** > **Settings** > **Lock Phone** and enter your lock code.
2. Touch **Change Lock Code** and then enter and re-enter your new lock code.

---

**Tip:** To access the Change Lock Code menu, you can also touch  > **Main Menu** > (slide the screen up) > **Settings** > **Reset/Delete** and enter your lock code. Then select **Change Lock Code**.

---

## Call in Lock Mode


You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see “Parental Controls”).

To place an outgoing call in lock mode:

- ▶ To call an emergency number, special number, or Customer Service, touch **Dialer**, enter the phone number, and touch **Talk**.

## Reset/Delete

You can quickly erase all the content you have created or stored in your phone.

1. Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Reset/Delete** and enter your lock code.
2. Select **Delete Stuff**.
3. Touch an option.
  - **Messages** to delete all messages.
  - **Call Logs** to delete all call logs.
  - **Browser Cookies and Cache** to delete the Browser’s cookies and cache.
  - **Downloaded Content** to delete all the contents you have downloaded.


- **Contacts** to delete all the contents of your Contacts list.
  - **My Photos & Videos** to delete all pictures and videos in My Photos & Videos.
  - **Voice Memo** to delete all voice memos.
  - **Shortcuts** to delete the menus you added on the Home menu.
4. Touch **Delete** to confirm the deletion

## Reset Default Settings

---

Resetting the phone to default settings restores all the factory defaults, including the ringer types and display settings. The Contacts, Call History, Calendar, and Messaging are not affected.

### To reset default settings:

1. Touch  > **Main Menu** > **Settings** > **Reset/ Delete** and enter your lock code.
2. Select **Reset Settings**. You will see a disclaimer.
3. Read the disclaimer and if you are certain that you would like to restore all the factory settings, touch **Reset**.

## Managing History



### In This Section

- ◆ Viewing History
- ◆ History Options
- ◆ Making a Call From History
- ◆ Viewing History Thread
- ◆ Saving a Phone Number From History
- ◆ Prepend a Phone Number From History
- ◆ Erasing History

**Call History keeps track of incoming calls, calls made from your phone, and missed calls.** This section guides you through accessing and making the most of your Call History.

## View Recent History

To view a Call History entry:

1. From standby mode, press  and touch .
2. Touch an entry.

Note: Call History only records calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not appear in the phone's Incoming or Missed call logs.

## Recent History Options

Your Recent History menu options include calling, sending a message, viewing the history of a caller, saving a number to contacts, and viewing contact details.

Touch a History entry to access the following options:

- **Call** to dial the entry.



- **Send Msg** to send a message.
- **History** to view all the history of the caller or receiver.
- **Save Contact** to save the number if it is not already in your Contacts.
- **Contact Details** to view the contact information (if the number has already been saved to Contacts).


Touch **Delete** at the top right corner of the screen to delete multiple or all History entries.

## Make a Call From Recent History

The Recent History list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

**To place a call from Call History:**

1. From standby mode, press  and touch .

2. Scroll through the History entries and touch  to dial the entry.

---



**Note:** You cannot make calls from Call History to entries identified as **No ID** or **Restricted**.

---

## Viewing History Thread

History is a list of the last 60 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. History makes redialing a number fast and easy. It is continually updated as your phone automatically adds new numbers to the beginning of the list and removes the oldest entries from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

1. From standby mode, press  and touch .
2. Touch an entry.

---

**Note:** History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in history. If you return a call from the voicemail menu, it will not be included in your phone's history.

---

## Save a Number From Recent History

---

Your phone can store up to 600 Contacts entries. Contacts entries can store up to a total of seven phone numbers, and each entry's name can contain 64 characters.

**To save a phone number from History:**

1. Touch a History entry and touch **Save Contact**.

2. Select **New Entry** to create a new Contacts entry for the number or **Existing Entry** to save the number to an existing entry.
3. Touch the phone label to select it (**Mobile, Home, Work, Pager, Fax, or Other**).
4. Touch the **Enter Name** field and enter the new contact name using the touch keypad or QWERTY keyboard, and then touch **Done**.  
– or –  
Search an existing contact name and touch it to save the new number.
5. Touch **Done** to save the new entry.

---

**Note:** You cannot save phone numbers already in your Contacts or from calls identified as **No ID** or **Restricted**.




---

## Prepend a Number From Recent History

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If you need to make a call from Recent History and you are outside your local area code, you can add the appropriate prefix by prepending the number.

### To prepend a phone number from History:



1. From standby mode, press  and touch .
2. Touch a History entry and then touch **History**.
3. Touch an entry and touch **Prepend**.
4. Enter the prefix and press  to call the number.

## Erase Recent History

---

To erase individual History entries, see “Recent History Options”.

### To erase History:

1. From standby mode, press  and touch .
2. Touch **Delete** at the top right corner of the screen and select **Delete Multiple** or **Delete All**.
3. After selecting entries to erase, touch **Delete**.  
– or –

If you are certain you want to erase all the History entries, touch **Delete**.



# Using Contacts

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## In This Section

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- ◆ Adding a New Contact Entry
  - ◆ Saving a Phone Number
  - ◆ Contacts Entry Options
  - ◆ Editing a Contacts Entry
  - ◆ Adding a Number to a Contacts Entry
  - ◆ Editing a Contacts Entry's Numbers
  - ◆ Assigning Speed Dial Numbers
  - ◆ Selecting a Ringer Type for an Entry
  - ◆ Assigning a Picture to an Entry
  - ◆ Creating a Group
  - ◆ Finding Contacts Entries
  - ◆ Secret Contacts Entries
  - ◆ Dialing Services
  - ◆ Hello UI
- 


Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts List, and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

## Add a Number to a Contacts Entry

---

Your phone can store up to 600 Contacts entries. Contacts entries can store up to a total of 7 phone numbers, and each entry's name can contain 64 characters.

To add a new entry:

1. From standby mode, touch  > **Contacts**.
2. Touch **Add New** > **New Contact**.
3. Touch the **Enter Name** field and enter the new contact name using the touch keypad or QWERTY keyboard, and then touch **Done**.
4. Touch the **Add Number** field, enter a phone number, and then touch **Done**.
5. Touch a phone label to select it (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**).

6. Scroll down to additional fields and enter or edit information as desired.

7. Touch **Done**.

After saving the number, your phone display the Contacts list.

## Find Contacts Entries


---

There are several ways to find your Contact entries.

Follow the steps outlined in the sections below to find entries from the Contacts menu.


### Finding Entries

To find entries

1. From standby mode, touch  > **Contacts**.
2. Scroll through all the entries.  
– or –

To quickly move up or down in the list alphabetically, touch and hold the thumb tab on the right side and drag to an initial letter.

– or –

Touch  and enter the first letter or letters of a name (such as “dav” for “Dave”). The more letters you enter, the more your search narrows.

3. To display an entry, touch it.
4. To dial the entry’s default phone number, touch **Call**.



– or –

To close the entry display, touch the entry again.

## Contacts Entry Options

Once you've stored a Contact entry, you can add details such as phone numbers, add email addresses, URL, default ringtones, postal address, or even the contact's birthday.

**To display a Contacts entry:**

1. From standby mode, touch  > **Contacts**.
2. Touch an entry and then touch  .

**Contacts entry options:**

- ▶ Display an entry and touch **Edit** at the top right corner of the screen.
  - **Add Number** to add a phone to the entry.
  - **Add Email** to add an email address to the entry.
  - **Add URL** to add a website’s URL to the entry.

- **Default Ringer** to assign a preprogrammed or downloaded ringer.
- **Default Vibrate Type** to assign a vibration type for incoming calls from the contact.
- **Enter Address** to add an address.
- **Enter Birthday** to add a birthday.
- **Enter Memo** to add a note, or other information.
- **Enter Job Title** to add a job title.
- **Enter Company** to add a company.
- **No Secret/Secret** to change to Secret to hide an entry's phone number(s).

## Add a Number to a Contacts Entry

---

You can add up to seven phone numbers to a Contact entry.

**To add a phone number to an entry:**

1. Display a Contacts entry.
2. Touch **Edit** at the top right corner of the screen and then touch **Add Number**.
3. Enter the new phone number and touch **Done**.

---

**Note:** To add a pause, touch **Pause** and enter additional numbers.



---

4. Touch a label for the number.
5. Touch **Done** to save the new number.

## Edit a Contacts Entry's Numbers

Edit a contact entry's phone numbers using the edit option.

**To edit an entry's phone number:**

1. Display a Contacts entry and touch **Edit** at the top right corner of the screen.
2. Touch a number.
3. Touch  to clear one digit at a time or touch and hold  to erase the entire number.
4. Re-enter or edit the number and touch **Done**.
5. Touch **Done** to save the number.

## Assign Speed Dial Numbers

Your phone can store up to 98 phone numbers in speed dial locations.

**To assign a speed dial number to a new phone number:**

1. Add a phone number to a new or to an existing Contacts entry.
2. On the Contacts list, touch **More > Settings > Speed Numbers**.
3. Touch an available speed dial location.

**Note:** To move to far below quickly, touch the scroll thumb tab and drag to the desired location.

4. Select a phone number in the **Contacts**. A confirmation is displayed.

**To assign a speed dial number to an existing phone number:**

1. From standby mode, touch  **> Contacts**.

2. Touch **More** > **Settings** > **Speed Numbers**.
3. Touch an available speed dial location.
4. Select a phone number in the Contacts. A confirmation is displayed.

---

**Note:** To scroll down quickly, touch the scroll thumb tab and drag to the desired location

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## Edit a Contacts Entry

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Editing a Contact's entry is quick and easy.

**To make changes to an entry:**


1. Display a Contacts entry and touch **Edit** at the top right corner of the screen.
2. Highlight the information you wish to edit (Name, Ringer, etc.).
3. Add or edit the information and touch **Done** (if applicable).

## Select a Ringtone Type for an Entry

---

Assign a ringtone type to a Contacts entry so you can identify the caller by the ringtone type.


**To select a ringtone type for an entry:**

1. Display a Contacts entry and touch **Edit** at the top right corner of the screen.
2. Slide the screen up and touch the current ring type to display the Ringtone Type menu.
3. Select a ringtone menu, such as **Default Ringtone**, **Downloaded Ringtones**, **Other Ringtones**, **No Ringtone**, **My Videos**, **Voice Memo**, **My Audio** or **Assigned Media**.
4. Scroll through available ringtone. To hear a sample ringtone, touch .
5. Touch a ringtone to select it.
6. Touch **Done** to save the new ringtone type.



## Dial Services

Your Contacts list is preprogrammed with contact numbers for various services.

To dial a service from your Contacts:

1. From standby mode, touch  > **Contacts**.
2. Touch **More** > **Settings** > **Services** and select from the following available services: **Call Balance**, **Call Care**, **Call Re-Boost**, **Directory Assistance**, **Voicemail**, **Boost Care**, **Directory Assistance**, **Community Information**, or **Non-Emergency Svcs**.

To dial a service from standby mode using your dial pad:

1. Press  to display the dial pad.
2. Dial the appropriate service number:
  - **Call Balance** – 2 ABC 2 ABC 5 HKL
  - **Call Care** – 6 MNO 1 DEF 1 DEF
  - **Call Re-Boost** – 2 ABC 3 DEF 3 DEF
  - **Dir Assistance (411)** – 4 GHI 1 DEF 1 DEF, \* 4 GHI 1 DEF 1 DEF, or # 4 GHI 1 DEF 1 DEF
  - **Voicemail** – 1 DEF
  - **Boost Care** – 1 DEF 8 TUV 8 TUV 8 TUV 2 ABC 6 MNO 6 MNO 7 PQRS 8 TUV 4 GHI 8 TUV
  - **Community Information** – 2 ABC 1 DEF 1 DEF
  - **Non-Emergency Svcs** – 3 DEF 1 DEF 1 DEF
3. Press  to dial the number.

## Using the Phone's Tools

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### In This Section

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- ◆ Using Your Phone's Calendar
  - ◆ Using Your Phone's Alarm Clock
  - ◆ Using Your Phone's Notepad
  - ◆ Using Your Phone's Tools
- 

Your phone is equipped with several personal information management features that help you manage your schedule. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments.


## Calendar

---

### Add an event to the calendar

Your Calendar helps organize your time and reminds you of important events.

To add an event:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Calendar**.
2. Touch the day to which you would like to add an event and touch **Add New**. The current day is the default.
3. Touch **Time** to select a time for the event. Slide the hour, minute, and am/pm wheel up or down. Touch **End** and then set the end time and touch **Done**.
  - For an all-day event, touch **All Day**.
4. Touch **Content** to enter a notes about the event.
  - Enter a note or memo and touch **Save**.



5. Touch **Related person** to select contacts related to the event.
  - After selecting related persons in the Contacts list touch **Done**.
6. Touch **Alarm** to set an alarm time.
  - Select **None**, **On time**, **5 minutes**, **10 minutes**, **1 hour**, **1 day**, or **2 days**.
7. Touch **Alarm Bell** to select a ringer type.
  - Select a ringer menu and touch a ringer.
8. Touch **Volume** to select a ringer volume.
9. Touch **Location** to enter a location.
  - Enter the event location and touch **Save**.
10. Touch **Set Repeat** to select a repeating status.
  - Select **None**, **Daily**, **Mon - Fri**, Select **Days**, **Weekly**, **Monthly**, or **Yearly**.
11. Touch **Save** to save the event.

## Event Alerts

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. There are several ways your phone can alert you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

## Event Alert Menu


When your phone is turned on and you have an event alarm scheduled, your phone can alert you and display the event summary.

When the alert goes off, unlock the screen (if necessary) and touch one of the following options:

- **Snooze** to silence the alarm and schedules it to replay again in 10 minutes.
- **View** to display the event detail screen.
- **Dismiss** to dismiss the alarm.

## View Events

To view your scheduled events:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Calendar**.
2. Touch the day for which you would like to view events.

---

**Tip:** In the calendar view, days with events scheduled are underlined.

---

3. Touch **List** or **# Events**. Your phone lists events in chronological order.
4. Touch an event to list its details.


## Going to the Current Day's Calendar Menu

To go to the Calendar menu for today's date:

- ▶ On the Calendar, touch the Month/Year section at the top and then touch **Go to Today**.

## Erasing a day's Events

To erase a day's scheduled events:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Calendar**.
2. Touch the day for which you would like to erase events and then touch **List** or **# Events**.

---

**Tip:** In calendar view, days with events scheduled are underlined.

---

3. Touch **Delete** at the top right corner of the screen and select **Delete Today**.
4. Select **Delete** or **Cancel**.


---

**Note:** If the day for which you are erasing events contains a repeating event, you will receive the following prompt: "There are some recurring events. Do you want to delete?" Select **Yes** to erase all occurrences or **No** to cancel the deletion of the repeating event.

---


## Erase Past Events

To delete events scheduled before a specific time and date:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Calendar** > **Delete** > **Delete Old**.
2. Select the option to erase events older than **One day, One week, One month, or One year**. You will see a message informing you how many events were erased.

## Erase All Events


To delete all scheduled events:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Calendar** > **Delete** > **Delete All**. You will see an alert notifying you that all events will be erased.
2. Select **Delete** to erase all events or **Cancel** to return to the calendar view.

## Clock

Your phone comes with a built-in alarm clock that has multiple alarm capabilities.

To use the alarm clock:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Clock** > **Alarm**.
2. Touch **Add New**.
3. Touch and slide the alarm switch to **ON**.
4. Touch the time to set a time for the alarm.
  - Touch the digital clock (above the dial) to adjust the clock.
  - or –
  - Touch and drag the hour and minute hands and then touch am/pm to select a time.
5. Touch **Repeat** to select a repetition type.
  - Touch **Daily, Once, Weekly, Mon - Fri, or Sat & Sun**.


6. Touch **Sound/Vibration** to select **Always Sound & Vibrate**, **Always Sound**, or **Always Vibrate**.
7. Touch **Alarm Bell** to select a ringer type.
  - Select a ringer menu and touch a ringer.
8. Touch **Volume** to select Volume levels.
  - Touch the bar at the volume level you want.
9. Touch **Vibration Type** to select vibration type.
  - Touch the desired vibration type.
10. Touch **Snooze** to select repetition type.
  - Select **Snooze 5mins**, **Snooze 10mins**, **Snooze 15mins**, **Snooze 20mins**, or **Snooze Off**.
11. Touch **Save** to set the alarm.

## Notepad


---

Your phone comes with a notepad that you can use to compose and store reminders and notes to help keep you organized.


### To compose a note:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > (slide the screen up) > **Notepad** > **Add New**.
2. Enter your note using the touch keypad or QWERTY keyboard and touch **Save**.

### To read a saved note:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > (slide the screen up) > **Notepad**.
2. Touch a note.


#### To delete saved notes:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > (slide the screen up) > **Notepad**.
2. Touch a note.
3. Touch **Delete**.

## EZ Tip Calculator

The EZ Tip Calculator tool makes it easy to calculate a tip based on the total bill.

#### To quickly and easily calculate tip amounts:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > (slide the screen up) > **Calculator** > **Ez Tip Calculator**.
2. Touch the **Total Bill** field and enter the amount of the total bill.
3. Touch the **Tip (%)** field and enter a tip percentage. EZ Tip Calculator instantly






calculates the correct tip.

4. If you're splitting the check, touch the **Split** field, and enter the number of people in your party. EZ Tip Calculator calculates and displays the 'per person' amount.

## Calculator

Your phone comes with a built-in calculator.

#### To use the calculator:


1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > (slide the screen up) > **Calculator** > **Calculator**.
2. Enter numbers using your keypad.
  - Touch  to enter decimal points.
  - Touch  to change the value from positive to negative .
  - Touch  to clear all numbers.
3. Touch  for the total.

## World Clock


---

You can view the time in over 50 different locations.








**To view the time in over 50 different locations:**

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Clock** > **World Clock**.
2. Touch **New City** to display the map.

---

**Tip:** You can search a city from the cities list. Touch , touch the search field and enter the city name.

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3. Touch  or  to scroll through continents and touch  to select the continent. Cities in the continent will be displayed.
4. Touch  or  to scroll through cities and touch  .  
– or –  
Touch and drag the map to find a city and touch  .

# Using Your Phone's Voice Services

## In This Section

### ♦ Managing Voice Memos


This section includes easy-to-follow instructions on using managing voice memos.

## Voice Memos

Use your phone's Voice Memo feature to record brief memos to remind you of important events, phone numbers, or grocery list items, or to record a conversation during a phone call.

## Record Voice Memos

To record a voice memo:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Voice Service** > **Voice Memo** > **Record**.
2. Begin recording after the prompt.

To end the recording of your memo:

- ▶ Touch **Stop**.

To record a conversation during a phone call:

- ▶ During a call, touch **More** > **Voice Memo**. A minute counter is displayed on the left top of the screen to indicate the amount of time recorded.


To end the recording of your conversation:

- ▶ Touch the counter and the recording will stop.



**Note:** Your phone can store 30 voice memos with up to a total of 10 minutes for all memos.

## Voice Memo Options

To play the voice memos you have recorded:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Voice Service** > **Voice Memo**.
2. Touch the voice memo you wish to hear.


To choose voice memo options:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Voice Service** > **Voice Memo**.
2. Find a voice memo and touch  to choose from the voice memo options:
  - **Send Message** to send a message with the voice memo attached.
  - **Set As** to assign as a ringer to **Contacts with Default Ringer, One Contact, Unsaved Numbers, Private/Unknown, Voicemail, Messages, or Alarm/Calendar**.
  - **View Details** to view the selected voice memo information.

- **Edit Title** to edit the selected voice memo title.
- **Memory Info** to view the memory status for voice memo. The total memory for voice memo is 10 minutes.
- **Cancel** to close the options menu.

## Erase Voice Memos

To delete voice memos:

1. Touch  > **Main Menu** > (slide the screen up) > **Tools** > **Voice Service** > **Voice Memo**.
2. Touch **Delete** at the top right corner of the screen and select **Delete Multiple** or **Delete All**.
  - **Delete Multiple** to delete more than one selected memo at a time.
  - **Delete All** to delete all voice memos.



## **Section 3**

# **Service Features**

## Service Features: The Basics

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### In This Section

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- ◆ Using Voicemail
  - ◆ Using Text Messaging
  - ◆ Using Caller ID
  - ◆ Responding to Call Waiting
  - ◆ Making a Three-Way Call
  - ◆ Using Call Forwarding
- 

This section outlines basic calling features available.



## Voicemail

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### Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.

#### To set up your voicemail:

1. Press  to open the dial pad.
2. Touch and hold **1**  to dial your voicemail.
3. Follow the system prompts to:
  - Create your passcode.
  - Record your name announcement.
  - Record your greeting.

---

**Note:** It is recommended that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has access to your phone is able to access your voicemail messages.

---

## Voicemail Notification



There are several ways your phone alerts you to a new voicemail message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.
- By displaying a Voicemail bubble on the screen.


## New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- ▶ Press , then touch and hold **1** .



To display your Missed Log:

- ▶ Touch the bubble icon (such as ) on the Status Bar and then the notification.



## Retrieve Your Voicemail Messages

You can retrieve and review your messages directly from your wireless phone or from any other touch-tone phone. To dial from your wireless phone, either speed dial your voicemail or use the menu keys.

### Using One-Touch Message Access

- ▶ Press  , then touch and hold **1**  . Your phone will dial your voicemail box.

### Using the Menu Keys on Your Phone to Access Your Messages

1. Touch  > **Main Menu** > **Messaging**.
2. Touch  on Voicemail to listen to your messages.

**Note:** You are charged for airtime minutes when you are accessing your voicemail from your wireless phone.


### Using Another Touch-Tone Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, the **Star/Asterisk Key**.
3. Enter your passcode.

**Tip:** When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

### Voicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages.

<b>1</b> 	<b>2</b> ABC	<b>3</b> DEF
Date/Time	Send Reply	Advance
<b>4</b> GHI	<b>5</b> JKL	<b>6</b> MNO
Replay	Rewind	Forward
<b>7</b> PQRS	<b>8</b> TUV	<b>9</b> WXYZ
Erase		Save
<b>*</b>	<b>0</b> +	<b>#</b>
Cancel	Help	Skip

## Voicemail Options

Your phone offers several options for organizing and accessing your voicemail.

### Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

#### To turn Expert Mode on or off:

1. Press and hold **1** DEF to access your voicemail. If your voicemail box contains any new or saved messages, press **\*** to access the main voicemail menu.
2. Enter your passcode.
3. Press **3** DEF to change your Personal Options.
4. Press **3** DEF for Expert Mode.
5. Press **1** DEF to turn Expert Mode on or off.

## Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

- 1** DEF Listen
  - 1** DEF Date & Time Information
  - 2** ABC Reply
  - 4** GHI Replay
  - 5** JKL Rewind
  - 7** PGS Erase
  - 9** WXYZ Save
  - 0** + Options


- 3 DEF** Personal Options
  - 1 DEF** Settings
    - 1 DEF** Skip Passcode
    - 2 ABC** Auto-Play
    - 3 DEF** Message Date & Time Playback
    - 4 GHI** Change Passcode
    - 6 MNO** Numeric Pages
    - \*** Return to Personal Options Menu
  - 2 ABC** Greetings
    - 1 DEF** Change Main Greeting
    - 2 ABC** Change Recorded Name
    - \*** Return to Personal Options Menu
  - 3 DEF** Expert Mode On/Off
- \*** Disconnect


## Text and Multimedia Messaging

With your phone's messaging features, you can send and receive instant text messages (SMS), or multimedia messages (MMS) that can include video and audio, between your wireless phone and another messaging-ready phone. When you receive a new message, it will automatically display a notification on your phone's screen.

In addition, text messaging includes a variety of preset messages, such as "Call me" and "I have to work late" that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 100 characters).

### Compose Text/Picture Messages

1. Slide the keyboard out and touch **Message**.
  - or –
  - Touch  > **Send Message**.
2. Select an entry method:

- **New Addr** to use the keypad to enter a wireless phone number or email address of the recipient directly.
  - **Go to Contacts** to select a recipient from your Contacts. Qualifying Contacts entries must contain a wireless phone number or an email address.
3. Touch **Done** when you have finished entering recipients. You may include up to 40 recipients per message.
  4. Enter a message or use the preset messages, symbols, smileys, or emoticons
    - To type a message, use your keyboard or touch keypad to enter your message.
    - To use a preset message, touch **Preset Msgs** in the upper right corner and then touch a message to enter.
    - To enter a symbol, an emoticon, or a smiley:
      - On the touch keypad: Touch **Abc** and select **Symbols**, **Emoticons**, or **Smileys**. Touch a desired symbol, emoticon, or smiley and **Done**.
      - or –
      - On the QWERTY keyboard: Press , and touch a desired symbol or emoticon.
  5. To attach attachments, touch **Add Attachment**.
  6. Review your message and touch **Send**. You may select additional messaging options by touching **More** to add a subject, set the message priority urgent, set the callback number, or save it as draft.

---

**Note:** If an attachment is added to a text message, it will be automatically convert to a Picture Message and you will be charged accordingly.

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## Access Text/Picture Messages

Accessing text or picture messages on your phone is as simple as touching the notification bubble on your screen.

### To read an SMS/MMS message:

- ▶ When you receive a text/picture message, you will see a notification bubble on your phone's screen. Touch the bubble to see the entire message.

### To reply to a text/picture message:

1. While the message is open, touch **Reply**.
2. Follow steps 4-6 under "Compose Text/Picture Messages" to complete and send your reply.

## Manage Preset Messages

### To add or edit preset messages:





1. Touch  > **Main Menu** > **Messaging** > **Settings** > **Preset Messages**.

2. Touch **Add New** to add a new preset message.  
– or –  
Touch a preset message and then **Edit**.
3. Enter your new message or changes and touch **Save**.

## Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

### To block your phone number from being displayed for a specific outgoing call:

1. Press  and then touch   .
2. Enter a phone number.
3. Touch **Talk**.

To permanently block your number, call your service provider.




## Responding to Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

**To respond to an incoming call while you're on a call:**

- ▶ Touch **Answer**. This puts the first caller on hold and answers the second call.

**To switch back to the first caller:**

- ▶ Touch the call entry on the screen or press .

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**Tip:** For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by entering before placing your call. Call Waiting is automatically reactivated once you end the call.

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## Make a Three-Way Call

With 3-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

**To make a Three-Way Call:**

1. Enter a number and press .
2. Once you have established the connection, touch **More > 3-Way Call**.
3. From the options that appear at the top of your screen select a contact from **Contacts**, **Recent History**, or **Enter Phone Number** and touch **Talk**.
4. When you're connected to the second party, touch **Join** to begin your 3-way call.





If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

## Using Call Forwarding






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Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

### To activate Call Forwarding:

1. Press  and touch   .
2. Enter the area code and phone number to which you want your calls forwarded.
3. Touch **Talk**. You will see a message and hear a tone to confirm the activation of Call Forwarding.

### To deactivate Call Forwarding:

1. Press  and touch    .
2. Touch **Talk**. You will see a message and hear a tone to confirm the deactivation.

## Data Services

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### In This Section

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- ◆ **Data Service Applications**
  - ◆ **Getting Started With Data Services**
  - ◆ **Downloading Content**
  - ◆ **Exploring the Web**
  - ◆ **Data Services FAQs**
- 

**Data service offers easy and amazing features you will really use.** These services – including messaging, games, downloadable ringtones and wallpapers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the available network.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of data service.

## Data Service Applications

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Here is a brief list of the application types available through your phone. For more information, please contact your service provider.

**Games** – Download exciting games with full-color graphics and sound.

**Ringtones** – Personalize your phone by downloading and assigning different ringtones to numbers in your Contacts.

**Wallpapers** – Download unique images to use as wallpapers – or make it easy to tell who's calling by assigning specific images to numbers in your Contacts.

**Web** – Access the Internet and up-to-date news and information from your phone.

## Getting Started With Data Services

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This section will help you learn the basics of using your data service, including managing your user name, launching a data connection, and navigating the Web with your phone.

### Your User Name

When you buy a phone and sign up for service, you're automatically assigned a user name, which is typically based on your wireless phone number.

When you use data services, your user name is submitted to identify you to the available network. The user name is also useful as a way to personalize services and as an online virtual identity.

Your user name will be automatically programmed into your phone. You don't have to enter it.

### Finding Your User Name


If you aren't sure what your user name is, you can easily find it on your phone.

**find your user name:**

- ▶ Touch  > **Main Menu** > (slide the screen up) > **Settings** > **Phone Info** > **Phone#/User ID**.

### Launch a Web Browser

**To launch the Web Browser:**

- ▶ Touch  > **Main Menu** > **Web**. Your data connection starts and you see the Web home page.

While connecting, you may see an animation and a "Connecting" message.

## Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:



Your phone is connected to the high-speed Mobile Broadband Network (EVDO). When the triangles are animated, data is being transferred (for example, when you are opening a Web page). When the triangles are white, you are connected to the network but data is not currently being transferred (for example, when you are viewing a Web page that is completely open). In either state, you can receive incoming calls.



Your phone is on and is connected to the 1xRTT data network. When the arrows are animated, data is being transferred (for example, when you are opening a Web page) and you cannot receive calls. When the arrows are white, you are connected to

the network but data is not currently being transferred (for example, when you are viewing a Web page that is completely open) and you can receive calls.

If you do not see an indicator, your phone does not have a current data connection. To launch a connection, see “Launching a Web Connection”.

## Browsing the Web

Browsing through menus and websites during a data session is easy once you’ve learned a few basics. Here are some tips for getting around:

### Scrolling

As with other parts of your phone’s menu, you’ll have to scroll up and down to see everything on some websites.

#### To scroll line by line through websites:


- ▶ Touch and slide the screen up or down.

– or –

Touch and drag the scroll bar on the right of the screen.

## Selecting

**To select onscreen items:**

- ▶ Touch a link and it will take you to that web page. If you are using the QWERTY keyboard, use the Navigation Keys to highlight a link and press .

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

**To select links:**


- ▶ Touch the linked text on your phone.

## Going Back

**To go back one page:**

- ▶ Press  on your phone.

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**Note:** You can also use  for deleting text (like a Backspace Key) when you are entering text.

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## Going Home

**To return to the home page:**

- ▶ Press and hold .

## Games, Ringers, and More

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You have access to a dynamic variety of downloadable content, such as games, ringers, screen savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

### Access the Download Menus

**To access the download menus:**

1. Touch  > **Main Menu** > **My Stuff**.

2. Select a download category (**Games, Ringtones, Applications, Wallpapers or Chat Flirt Fun**), and then select **Get New**. The Browser will start and take you to the corresponding download menu.

### Select an Item to Download

You can search for available items to download in a number of ways


- ▶ **Featured** displays a selection of featured items.
- ▶ **Categories** allows you to narrow your search to a general category. (There may be several pages of available content in a list. Select Next 9 to view additional items.)
- ▶ **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

### Download an Item

Once you've chosen and highlighted an item, touch it to select it. You will see a summary page for the item including its title, cost, and expiration date.

#### To download a selected item:

1. From the information page, select **Buy**. The item will download automatically. When you see the **New Download** screen, you have successfully downloaded the item to your phone.
2. Select an option to continue:
  - Select **Listen/Use/Run/View** to listen to a ringer, start a game or application, or view a screen saver. Your data session will end, and you will be redirected to the appropriate phone menu screen.
  - Select **Set As** to assign a ringer or screen saver to a phone function.
  - Select **Settings** to configure downloaded games or applications.

- Select **Shop** to browse for other items to download.
- Press  to quit the Browser and return to standby mode.

## Browsing the Web

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With Web access on your phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores, breaking news and weather, and shop on your phone anywhere on the available network.

In addition to the features already covered in this section, the home page offers access to these colorful, graphically rich Web categories, which may include **News, Weather, Entertainment, Sports, Money, Travel, Shopping,** and **Tools**, as well as other useful options such as **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

## Browser Menu





Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are supported, and certain functions, are not available. While navigating, the Browser menu offers additional options to expand your use of the Web on your phone.

### Open the Browser Menu


You may open the Browser menu anytime you're using the Browser, from any page you are viewing.

#### To open the Browser menu:

Options available under the Browser menu include:


-  **Back** to go back to the most recent Web page.
-  **Forward** to move to a previously viewed page (after having used Back option).
-  **Pages** to open a new page or view other opened pages.
-  **Zoom** to zoom in and zoom out.



-  **Options** to choose font size, privacy settings, etc.

### Go to a Specific Website

To go to a particular Web site by entering a URL (Web site address):

1. Touch the URL field.
2. Use your keyboard to enter a website address and press  or touch **Done**.

---

**Note:** Not all Web sites are viewable on your phone.

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### Restart the Web Browser

If the Web Browser seems to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the Browser.

To reset the Browser:


1. Touch the Browser menu.
2. Select **Options > Browser settings > Advanced > Reset browser**.

3. Touch the items you want to reset, then touch **Reset selected items** if you still wish to continue.

## Data Services FAQs

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### How will I know when my phone is ready for data service?

Your user name will be displayed when you access  > **Main Menu > Settings > Phone info > Phone#/ User ID**.

### How do I sign in for the first time?

You are automatically signed in to access data services when you use the Browser.



### **How do I know when my phone is connected to data services?**

Your phone automatically connects when you use data service or an incoming message arrives. You will also see the  or  indicator icon.

### **Can I make calls and use data services at the same time?**

You cannot use voice and data services simultaneously. If you receive a call while data service is active, your phone forwards the call to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress data session.

### **When is my data connection active?**


Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the  or  indicator icon is animated on the display screen.

### **When is my data connection dormant?**

If your phone receives no data for 10 seconds, the

connection goes dormant. When the connection is dormant, you can make and receive voice calls. If your phone receives no data for an extended period, the connection will terminate.

### **Can I sign out of data services?**

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other data services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, touch  > **Main Menu** > (slide the screen up) > **Settings** > **Data** > **On/Off** in your phone's menu. Read the disclaimer and touch **Disable**.

## **Section 4**

# **Safety and Warranty Information**

# Important Safety Information

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## In This Section

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- ◆ General Precautions
  - ◆ Maintaining Safe Use of and Access to Your Phone
  - ◆ Using Your Phone With a Hearing Aid Device
  - ◆ Caring for the Battery
  - ◆ Radiofrequency (RF) Energy
  - ◆ Owner's Record
  - ◆ Phone Guide Proprietary Notice
- 

**This phone guide contains important operational and safety information that will help you safely use your phone.** Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

## General Precautions

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There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully extended, and over your shoulder.
- Try not to hold, bend, or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.
- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert

foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

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**Note:** For the best care of your phone, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

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### HAC statement

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids.

It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise.

Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you

have questions about return or exchange policies, consult your service provider or phone retailer.

#### **Part 15.19 statement**

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the following two conditions:

- (1) This device & its accessories may not cause harmful interference.
- (2) This device & its accessories must accept any interference received, including interference that may cause undesired operation.

#### **Part 15.21 statement**

Change or Modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

#### **Part 15.105 statement**

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Maintaining Safe Use of and Access to Your Phone**

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### **Do Not Rely on Your Phone for Emergency Calls**

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or mobile

phone features are in use. Check with your local service provider for details.

### Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

### Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

### Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer about any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

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**Note:** Always turn off the phone in health-care facilities and request permission before using the phone near medical equipment.

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### Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

### Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can

cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

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**Note:** Never transport or store flammable gas, flammable liquid, or explosives in the compartment of your vehicle that contains your phone or accessories.

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### Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that use your airtime balance.

## Using Your Phone With a Hearing Aid Device

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A number of phones offered by your service provider have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. **Your RUMOR Reflex has an M4 and a T4 rating.**

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is



particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.) T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

## Caring for the Battery

### Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable

manufacturing standards. LG is not aware of similar problems with LG phones resulting from the proper use of batteries and accessories approved by LG. Use only approved batteries and accessories found through LG. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

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Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

### **Disposal of Lithium Ion (Li-Ion) Batteries**

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

## **Radiofrequency (RF) Energy**

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### **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

### **Knowing Radiofrequency Safety**

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

### **Body-Worn Operation**

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (2.0 centimeters) from your body when transmitting. Use of non- approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at [www.fcc.gov](http://www.fcc.gov).

## Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 0.0 W/kg are considered safe for use by the public.

The highest reported SAR values of the **RUMOR Reflex** are:

Cellular CDMA mode:

Part22 Head: 0.54 W/kg; Body: 0.85 W/kg

Part24 Head: 1.15W/kg; Body: 0.66W/kg

Part90 Head: 0.50W/kg; Body: 0.79W/kg

## FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.

FCC ID number: **ZNFLN272**.

More information on the phone's SAR can be found from the following FCC Web site:

<http://www.fcc.gov/oet/fccid>.

## Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: **RUMOR Reflex by LG®**

Serial No.:

# Manufacturer's Warranty

## In This Section

### ◆ Manufacturer's Warranty

**Your phone has been designed to provide you with reliable, worry-free service.** If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

# Manufacturer's Warranty

## 1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit, and its enclosed accessories, will be free from defects in material and workmanship, according to the following terms and conditions:

- (1) The limited warranty for the unit and enclosed accessories shall be a period of one (1) year from the date of original purchase. The remaining warranty period for the unit being repaired or replaced shall be determined by presentation of the original sales receipt for the purchase of the unit.
- (2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser / end user.
- (3) The limited warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories, and all Canadian Provinces.
- (4) The external housing and cosmetic parts shall be free of major defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.

- (5) Upon request from LG, the consumer must provide information satisfactory to LG to prove the date of purchase or exchange.
- (6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

## 2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damage resulting from use of the product in ways other than its intended manner.
- (2) Defect or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, or spills of food or liquid.
- (3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- (4) Alleged defects or malfunctions of the product if the Customer Service Department at LG was not notified by the consumer during the applicable limited warranty period.
- (5) Products which have had the serial number removed or made illegible.
- (6) This limited warranty is in lieu of all other warranties, expressed or implied, either in fact or by operations of law, statutory or otherwise, including, but not limited to, any implied warranty of marketability, merchantability, or fitness for a particular use.
- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses).

## 3. WHAT LG WILL DO:

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this

limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not re-install or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.

#### **4. STATE LAW RIGHTS:**

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you

specific legal rights and you may also have other rights, which vary from state to state.

#### **5. HOW TO GET WARRANTY SERVICE:**

To obtain warranty service, please call the following telephone number from anywhere in the continental United States:

LG Electronics Service

201 James Record Road

Huntsville, AL 35824

Tel. 1-800-793-8896 Email: <http://us.lgservice.com>

Please call or write for the location of the LGE authorized service center nearest you and the procedures for obtaining warranty claims.

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